

ADAM EQUIPMENT CO. LTD & AE ADAM GmbH

QUALITY POLICY

We, at Adam Equipment, part of Indutrade AB, are engaged in the business of design, manufacturing, supply, service, calibration and hire of industrial weighing equipment including precision laboratory balances, parts counting machines, price computing scales and platform scales, weighing system components and specialist systems using the above equipment. The Quality of our products and services is top priority and we are committed to ensure customer satisfaction and continuous improvement through our Quality management system and performance. In order to meet this commitment, it is the company's policy to:

1. Comply with all applicable laws and regulations
2. Meet all legal and metrological requirements for the self-verification of EU Type Approved weighing equipment.
3. Work closely with customers and suppliers for mutual benefit
4. Maintain the highest quality standards for products, services and support.
5. Develop new products
6. Deliver quality products and a high quality customer service
7. Improve employee competence and motivation by education and training
8. Work to continuously improve in all operating practices.
9. Set and follow strategic planning, budgeting etc in order to meet the goals of our shareholders and create a path of progress for the benefit of our customers.

As a Managing Director I'm committed to customer satisfaction, setting goals, providing resources, periodic review and continuous improvement of the quality system effectiveness.



Richard Storey
Managing Director

Date: 15/05/2020